



# Availability of Public Sexual Health Services

*Last updated: 12<sup>th</sup> October 2021*

Due to the evolving Coronavirus (COVID-19) situation, there remain some restrictions to public sexual health services, including HIV and STI testing services and PrEP clinics.

Please note also, due to the recent cyber-attack on health systems, some online booking or email booking systems may still be down. If you experience this issue, and you need to contact a clinic, or make an appointment, please telephone the clinic. Please be patient when waiting on a call to be returned from any of the services.

Treatment clinics for HIV, STIs and Hepatitis are operating at some level and individual clinics will provide this information for anyone currently receiving treatment. If you have an upcoming appointment, you will be contacted and informed when and how to get your medication.

Some PrEP clinics have closed or are restricted. Services will get in touch with those who have appointments to let you know if you should attend or not, and to consider options for prescriptions.

Some clinics will continue to take referrals for access to PEP. This could change. Contact the clinic first to establish if you can or should attend. For out of hours access to PEP, go to the [Hospital Emergency Department](#).

Free STI home testing kits are available to order at [www.sh24.ie](http://www.sh24.ie) for anyone aged 17+ with an address in Dublin, Kildare, Wicklow, Cork, Kerry, Cavan, Louth, Meath and Monaghan.

Updates on services are outlined below and will be updated further as information becomes available.

*This information has been compiled by HIV Ireland in conjunction with the HSE Sexual Health and Crisis Pregnancy Programme, and with thanks to the clinics and services for providing the information.*

**HSE HIV and Sexual Health Helpline: 1800 459 459**

(Monday to Friday between 9:30 am and 5:30 pm)

**Email: [helpline@hse.ie](mailto:helpline@hse.ie)**

## DUBLIN AND LEINSTER

### SH24.ie

Free STI home testing kits are available to order at [www.sh24.ie](http://www.sh24.ie) for anyone aged 17+ with an address in Dublin, Kildare, Wicklow, Cavan, Louth, Meath and Monaghan.

### GUIDe Clinic

*Normal services remain curtailed because of the ongoing COVID-19 pandemic. This is being kept under continuous review and working towards resumption of normal services when it is safe to do so.*

**HIV service:** The HIV service will continue but with some restrictions. If you have an appointment please attend at the allocated appointment time. If you have any questions or concerns please call 01 416 2315 and leave a message with your name, hospital number and phone number. For appointment cancellations only, please email [guideappts@stjames.ie](mailto:guideappts@stjames.ie) with your name, hospital number and contact number and a member of staff will contact you as soon as possible with an alternative appointment date. Please note, this phone number is for patients who attend the HIV service only.

**New HIV Telephone Clinic:** if you attend the HIV clinic at GUIDE and would like to speak to a doctor or specialist nurse, you can now call the new HIV Phone Clinic.

July 2021 – Thursdays from 1:30pm to 2:30pm

August 2021 – Fridays from 4pm to 5pm

Telephone: 01 415 1965

**STI service:** The online booking system ([www.swiftqueue.com](http://www.swiftqueue.com)) is working again and operating at a limited capacity. Refer to [www.guideclinic.ie](http://www.guideclinic.ie) for available slots. Referrals from GPs via Healthlink are also been accepted. Patients will be triaged and appointment times sent out.

**PrEP:** This service is reaching capacity. New PrEP appointments will be released, when available, every Wednesday and Thursday, one week in advance of clinics.

**PEP:** is still available as a walk-in emergency in the GUIDE clinic. Present to the clinic <72 hours after the risk during normal clinic working hours. Outside of these hours, present to your nearest Hospital Emergency Department.

Keep up to date at [www.guideclinic.ie](http://www.guideclinic.ie)

### Gay Men's Health Service (GMHS)

**STI testing clinics:** Currently taking bookings for both the asymptomatic and symptomatic screening clinics.

**PrEP Clinic:** open for returning GMHS PrEP patients and currently taking bookings for people looking to engage with the PrEP service.

Appointments can be made by phoning 01 921 2730

## **Mater Misericordiae University Hospital**

**Routine STI services:** Email [communityclinic@mater.ie](mailto:communityclinic@mater.ie) for an appointment or telephone 01 803 2063 to speak with a sexual health nurse.

**PEP:** available via the Mater Hospital Emergency Department.

**PrEP Clinic:** Service users can email [prep@mater.ie](mailto:prep@mater.ie) to access this service. We are unable to take new patients at present due to COVID-19 but will follow up once the public health situation allows. Initial assessments will take place virtually, followed up by an appointment to attend for a full STI screen and collection of prescription.

## **Beaumont Hospital**

Walk-in HIV testing services open.

Weekly HIV clinics running as normal.

Telephone support available at 01 809 3006

PEP is available through the Emergency Department with referrals to the clinic for follow-up.

## **St. Vincent's University Hospital**

**STI Testing:** those with symptoms should present to a GP and will then be linked to the testing clinic if necessary.

**PEP:** available through the Emergency Department and will then be linked to the clinic for follow-up.

**PrEP:** In-person review for current and newly registered patients. New service users can self-refer to [psc@svuh.ie](mailto:psc@svuh.ie).

**HIV Services:** Virtual appointments or in-person consultations for existing and new service users.

## **HIV Ireland**

MPOWER Rapid HIV Testing Service, for gay and bisexual men, is now available on Wednesdays (6pm to 8pm) and Saturdays (2pm to 4pm) at 70 Eccles Street, Dublin 7. Bookings are by appointment only. Bookings open online at [www.hivireland.ie/mpower](http://www.hivireland.ie/mpower) 24 hours before each session.

Free HIV self-test kits can be ordered online every Tuesday at 1pm. Visit [www.hivireland.ie/mpower](http://www.hivireland.ie/mpower) for more information.

The twice-monthly HIV & STI testing service is suspended until further notice. Monthly testing at The Red Door Project, Drogheda is cancelled also.

Telephone Support: 01 873 3799

**Midlands Regional Hospital, Portlaoise**

STI Testing & Services – all clinics have resumed normal services.

Telephone 086 859 1273 for an appointment.

PEP: available at the Emergency Department, with follow-up at the clinic.

PrEP – Tuesdays 2pm to 4pm by appointment only. Accepting new clients.

**Midlands Regional Hospital, Mullingar**

No STI testing services currently. People with symptoms are asked to contact their GP.

**Louth County Hospital, Dundalk**

STI testing and treatment, vaccines and PrEP and PEP services are available.

Appointments are allocated once a virtual consultation has taken place.

Telephone 086 824 1847

**Our Lady of Lourdes Hospital, Drogheda**

By appointment only: STI screening, treatment, vaccines and PrEP

Telephone 086 824 1847

PEP: available through the Hospital Emergency Department 24/7, telephone 041 983 7601

**Monaghan General Hospital**

STI clinic services remain closed.

PEP: available at the Minor Injury Unit Monday–Friday, telephone 047 38835

## MUNSTER

### SH24.ie

Free STI home testing kits are available to order at [www.sh24.ie](http://www.sh24.ie) for anyone aged 17+ with an address in Cork and Kerry.

### South Infirmary Victoria Hospital Cork

**STI Testing:** Service is continuing with some capacity restrictions.

Telephone **021 4966 844** for an appointment or if you have a query. This is a busy line but there is a voicemail service available so please leave a message and your call will be returned.

**PEP:** telephone 021 4966 844 (9am to 4pm Monday to Friday) for assessment or outside these hours please contact the Emergency Department in Cork University Hospital (021 454 6400) or Mercy University Hospital (021 427 1971).

**PrEP Service:** we advise all existing patients to make individual contact with the clinic to discuss appointments. Telephone 021 4966 844 (9am to 4pm Mon to Fri). The PrEP service is operating at capacity and is paused for new patients/appointments.

**Vaccinations:** HPV, hepatitis A&B vaccinations are available to all eligible candidates. Any new patients can contact the clinic to discuss the vaccination service. Current service users will be contacted for completion of vaccination programmes. Any new potential patients can contact the clinic to discuss the vaccination service. Telephone 021 4966 844 (9am to 4pm Monday to Friday).

### The Sexual Health Centre, Cork

Rapid HIV Testing Service available by appointment only. Telephone 021 427 6676 or email [info@sexualhealthcentre.com](mailto:info@sexualhealthcentre.com)

### University Hospital Kerry, Tralee

Operates on a fortnightly basis on alternate Thursdays. Telephone: 021 496 6844

### University Hospital Limerick

**STI Testing:** providing STI clinics on Tuesday mornings and Thursday mornings and afternoons, by appointment only. Telephone 061 482 382 for an appointment.

**PrEP:** now seeing new and existing service users.

**PEP:** Contact the Acute Medical Unit (AMU) at the hospital for emergency 5-day pack and receive referral to the sexual health clinic.

**HIV and hepatitis clinics:** appropriate individual arrangements are being made with all current service users. If you have not heard from the clinic, please telephone.

### **University Hospital Nenagh**

STI testing clinics, by appointment only, on Wednesday afternoons.

### **University Hospital Ennis**

STI testing clinics, by appointment only, on Monday mornings.

### **University Hospital Waterford**

**Limited STI testing services:** priority will be given to people with symptoms and contacts of infections (and for sexual assault, and hsv outbreaks).

**PEP:** will be available through clinic or the Emergency Department for out of hours.  
Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

Note: there is no PrEP service at present.

### **South Tipperary General Hospital, Clonmel**

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms.

Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

### **Carlow District Hospital**

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms.

Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

### **Youth Health Services (YHS) Cork**

Appointments for the clinics on Tuesdays & Fridays can be made by telephone: 076 108 4150. Services for people aged 17 to 23 years.

## **CONNAUGHT AND ULSTER**

### **University College Hospital Galway**

**STI testing clinics:** open on an appointment basis only, prioritising people with symptoms or who have other STI urgent care needs.

The walk-in clinic is not operating.

Telephone 091 542294 and calls will be returned.

Limited services for emergencies will be available.

**PEP:** available at the clinic, and through Hospital Emergency Department at weekends and out of hours.

**HIV treatment and care services:** ongoing for current service users on an appointment basis.

**PrEP:** services currently ongoing.

**Vaccinations:** services currently ongoing.

### **Portiuncla Hospital, Ballinasloe**

Normal services have resumed.

Telephone 090 964 8372 (extn 676) for an appointment.

### **Mayo General Hospital, Castlebar**

Currently only seeing people with symptoms who require screening and treatment.

Telephone 094 902 1733 (extn 3501) for an appointment.

### **Sligo University Hospital**

**STI testing services:** operating one night (Tuesday) a week only for new patients by appointment to provide sexual health screening and PEP.

Telephone 071 917 0473

PEP is available through the Hospital Emergency Department outside of clinic hours.

### **Letterkenny University Hospital**

STI Testing clinics and services open with limited capacity. Appointment only.

PrEP Clinic: Open, by appointment only.

Telephone 074 91 23715 for appointments, health advice, support and referral information.