



Availability of Public Sexual Health Services

Last updated: 3rd October 2022

There may still be some restrictions and/or limitations to public sexual health services, including HIV and STI testing services and PrEP clinics, as services continue to resume normal services following the COVID-19 pandemic.

Some online booking or email booking systems may still be down due to the cyber-attack on health systems. If you experience this issue, and you need to contact a clinic or make an appointment, please telephone the clinic. Please be patient when waiting on a call to be returned from any of the services.

Treatment clinics for HIV, STIs and hepatitis are operating and individual clinics will provide this information for anyone currently receiving treatment. If you have an upcoming appointment, you will be contacted and informed when and how to get your medication.

PrEP clinic services will get in touch with those who have appointments to let you know if you should attend or not, and to consider options for prescriptions.

Some clinics will continue to take referrals for access to PEP. This could change. Contact the clinic first to establish if you can or should attend. For out of hours access to PEP, go to the [Hospital Emergency Department](#).

Free STI home testing kits are available to order at www.sh24.ie From 30th September 2022, this service is available in every county across the Republic of Ireland.

Updates on services are outlined below and will be updated further as information becomes available.

This information has been compiled by HIV Ireland in conjunction with the HSE Sexual Health and Crisis Pregnancy Programme, and with thanks to the clinics and services for providing the information.

HSE HIV and Sexual Health Helpline: 1800 459 459

(Monday to Friday between 9:30 am and 5:30 pm)

Email: helpline@hse.ie

DUBLIN AND LEINSTER

SH24.ie

Free STI home testing kits are available to order at www.sh24.ie for anyone aged 17+.

GUIDe Clinic – keep up to date at www.guidelclinic.ie

Normal services remain curtailed because of the ongoing COVID-19 pandemic. This is being kept under continuous review and working towards resumption of normal services when it is safe to do so.

HIV service: The HIV service will continue. If you have an appointment please attend at the allocated appointment time. If you have any questions or concerns please call 01 416 2315 and leave a message with your name, hospital number and phone number. For appointment cancellations only, please email guideappointments@stjames.ie and a member of staff will contact you as soon as possible with an alternative appointment date. Please note, this phone number is for patients who attend the HIV service only.

STI service: by appointment only via www.swiftqueue.com. Referrals from GPs via Healthlink are being accepted and are assessed on a daily basis to prioritise urgent care. If you have been contacted with an appointment, please attend at your appointment time.

PrEP: This service is currently at capacity. New PrEP appointments will be released when capacity allows via the online booking system at www.swiftqueue.com.

PEP: is still available as a walk-in emergency in the GUIDE clinic. Present to the clinic <72 hours after the risk during normal clinic working hours. Outside of these hours, present to your nearest Hospital Emergency Department.

Gay Men's Health Service (GMHS) – keep up to date at www.gmhs.ie

STI testing clinics: Every Wednesday, for people with no symptoms (asymptomatic). Book an appointment [here](#). People with symptoms should telephone 01 921 2730 for an appointment at the 'Symptomatic Clinic'.

PrEP Clinic: every Tuesday. Appointments will go live every Tuesday – two weeks in advance of clinics. Book an appointment via Swiftqueue [here](#).

If you are currently a GMHS PrEP service user and have any queries regarding your PrEP appointment please telephone 01 921 2730.

Mater Misericordiae University Hospital

Routine STI services: Email communityclinic@mater.ie for an appointment or telephone 01 803 2063 to speak with a sexual health nurse.

PEP: available via the Mater Hospital Emergency Department.

PrEP Clinic: Service users can email prep@mater.ie to access this service. We are unable to take new patients at present due to COVID-19 but will follow up once the public health situation allows. Initial assessments will take place virtually, followed up by an appointment to attend for a full STI screen and collection of prescription.

Beaumont Hospital

Walk-in HIV testing services open.

Weekly HIV clinics running as normal.

Telephone support available at 01 809 3006

PEP is available through the Emergency Department with referrals to the clinic for follow-up.

St. Vincent's University Hospital

STI Testing: those with symptoms should present to a GP and will then be linked to the testing clinic if necessary.

PEP: available through the Emergency Department and will then be linked to the clinic for follow-up.

PrEP: This service is at capacity and not taking new services users at the moment.

HIV Services: Virtual appointments or in-person consultations for existing and new service users.

HIV Ireland

Rapid HIV Testing Services for gay and bisexual men are now available at LGBT+ venues across Dublin. These are walk-in services. No appointment is needed.

- The George – Tuesdays 6pm to 8pm
- Outhouse LGBT Community Centre – Wednesdays 6pm to 8pm
- The Boilerhouse – Sundays 2:30pm to 4:30pm
- Pantibar – Saturdays and Sundays 4pm to 6pm

Free HIV self-test kits can be ordered online every Tuesday at 1pm. Visit www.hivireland.ie/mpower for more information.

Midlands Regional Hospital, Portlaoise

STI Testing & Services – all clinics have resumed normal services.
Telephone 086 859 1273 for an appointment.
PEP: available at the Emergency Department, with follow-up at the clinic.
PrEP – Tuesdays 2pm to 4pm by appointment only. Accepting new clients.

Midlands Regional Hospital, Mullingar

STI testing services are open. The clinic runs every Wednesday from 5pm to 8pm.
New PrEP clinic open, every Wednesday from 5pm to 8pm.
Telephone 087 710 4152 to make an appointment.

Louth County Hospital, Dundalk – temporarily closed

STI testing and treatment, vaccines and PrEP and PEP services are available.
PrEP clinic takes place on Tuesday mornings.
Appointments are allocated once a virtual consultation has taken place.

Telephone 086 824 1847

Our Lady of Lourdes Hospital, Drogheda - temporarily closed

By appointment only: STI screening, treatment and vaccines. Tel: 086 824 1847
PEP: available through the Hospital Emergency Department 24/7,
telephone 041 983 7601

Monaghan General Hospital

STI clinic services remain closed.
PEP: available at the Minor Injury Unit Monday–Friday, telephone 047 38835

MUNSTER

SH24.ie

Free STI home testing kits are available to order at www.sh24.ie for anyone aged 17+.

South Infirmary Victoria Hospital Cork

STI Testing: Service is continuing with some capacity restrictions. Telephone 021 4966 844 for an appointment or if you have a query. This is a busy line but there is a voicemail service available so please leave a message and your call will be returned.

PEP: telephone 021 4966 844 (9am to 4pm Monday to Friday) for assessment or outside these hours please contact the Emergency Department in Cork University Hospital (021 454 6400) or Mercy University Hospital (021 427 1971).

PrEP Clinic: every Monday morning and full day Wednesday (commencing on 4th May 2022). Tel: 087 450 4239. Please leave a message if there is no answer and a member of the team will call you back.

Vaccinations: HPV, hepatitis A&B vaccinations are available to all eligible candidates. Any new patients can contact the clinic to discuss the vaccination service. Current service users will be contacted for completion of vaccination programmes. Any new potential patients can contact the clinic to discuss the vaccination service. Telephone 021 4966 844 (9am to 4pm Monday to Friday).

University Hospital Limerick

STI Testing: providing STI clinics on Tuesday mornings and Thursday mornings and afternoons, by appointment only. Telephone 061 482 382 for an appointment.

PrEP: now seeing new and existing service users.

PEP: Contact the Acute Medical Unit (AMU) at the hospital for emergency 5-day pack and receive referral to the sexual health clinic.

HIV and hepatitis clinics: appropriate individual arrangements are being made with all current service users. If you have not heard from the clinic, please telephone.

The Sexual Health Centre, Cork

Rapid HIV Testing Service available by appointment only. Telephone 021 427 6676 or email info@sexualhealthcentre.com

GOSHH, Limerick

Rapid HIV Testing Service available by appointment only. Telephone 061 314 354 or email support@goshh.ie

University Hospital Kerry, Tralee

Operates on a fortnightly basis on alternate Thursdays. Telephone: 021 496 6844

University Hospital Nenagh

STI testing clinics, by appointment only, on Wednesday afternoons.

University Hospital Ennis

STI testing: by appointment only, on Monday mornings. Email theclinic@hse.ie or call 061 482 382

PrEP: for an appointment call 061 482 382

University Hospital Waterford

Limited STI testing services: priority will be given to people with symptoms and contacts of infections (and for sexual assault, and hsv outbreaks).

PEP: will be available through clinic or the Emergency Department for out of hours. Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback. Note: there is no PrEP service at present.

South Tipperary General Hospital, Clonmel

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms. Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

Carlow District Hospital

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms. Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

Youth Health Services (YHS) Cork

Appointments for the clinics on Tuesdays & Fridays can be made by telephone: 021 493 7250. Services for people aged 17 to 23 years.

CONNAUGHT AND ULSTER

SH24.ie

Free STI home testing kits are available to order at www.sh24.ie for anyone aged 17+.

University College Hospital Galway

STI testing clinics: open on an appointment basis only, prioritising people with symptoms or who have other STI urgent care needs.

The walk-in clinic is not operating.

Telephone 091 542294 and calls will be returned.

Limited services for emergencies will be available.

PEP: available at the clinic, and through Hospital Emergency Department at weekends and out of hours.

HIV treatment and care services: ongoing for current service users on an appointment basis.

PrEP: services currently ongoing.

Vaccinations: services currently ongoing.

Portiuncla Hospital, Ballinasloe

Normal services have resumed. Telephone 090 964 8372 (extn 676) for an appointment.

Sexual Health West, Galway

Free Rapid HIV Testing Service available by appointment only. To find out the next testing dates or to book an appointment, telephone 091 566 266 or email info@sexualhealthwest.ie or rapidtesting.booking.shw@gmail.com

Mayo General Hospital, Castlebar

Currently only seeing people with symptoms who require screening and treatment. Telephone 094 902 1733 (extn 3501) for an appointment.

Sligo University Hospital

STI testing services: operating one night (Tuesday) a week only for new patients by appointment. Telephone 071 917 0473

PEP is available through the Hospital Emergency Department outside of clinic hours.

Letterkenny University Hospital

STI testing clinics: services open with limited capacity. Appointment only.

PrEP Clinic: Open, by appointment only. Telephone 074 912 3715 for appointments.