



Public Sexual Health Service Restrictions

Due to the evolving Coronavirus (COVID-19) situation, there are significant restrictions to public sexual health services.

This includes some closures or restrictions to HIV and STI testing services and PrEP clinics.

Some services have telephone support available. People are asked to please be patient when waiting on a call to be returned from any of the services, due to this unprecedented time for the Irish healthcare services.

Treatment clinics for HIV, STIs and Hepatitis are operating at some level and individual clinics will provide this information for anyone currently receiving treatment. If you have an upcoming appointment, you will be contacted and informed when and how to get your medication.

Many PrEP clinics have closed or are restricted. Services will get in touch with those who have appointments to let you know if you should attend or not, and to consider options for prescriptions. These options may be limited as more staff get redeployed for the COVID-19 response.

Some clinics will continue to take referrals for access to PEP. This could change as more staff are redeployed. Contact the clinic first to establish if you can or should attend. For out of hours access to PEP, go to the [Hospital Emergency Department](#).

Updates on services are outlined below and will be updated further as information becomes available.

This information has been compiled by HIV Ireland in conjunction with the HSE Sexual Health and Crisis Pregnancy Programme, and with thanks to the clinics and services for providing the information.

HSE HIV and Sexual Health Helpline: 1800 459 459

(Monday to Friday between 9:30 am and 5:30 pm)

Email: helpline@hse.ie

DUBLIN AND LEINSTER

GUIDe Clinic – Service available with restrictions

STI clinics – no walk-in service available at this time. The clinic is accepting referrals from GPs, other doctors and through the [MPOWER outreach programme](#). Referrals are reviewed regularly and where necessary people are contacted to make an urgent appointment.

PEP – no walk-in service available at this time. Referrals are being accepted from GPs, other doctors and through the [MPOWER outreach programme](#). Where it is not possible to see people within the 72 hour window for PEP, attendance at the Emergency Department is recommended. The Emergency Department is currently providing a 4-day supply of PEP with referral to the GUIDE clinic for follow-up.

PrEP – current PrEP patients are being contacted and reviewed by telephone with clinic appointments as needed. New PrEP referrals are being accepted and phone clinic appointments are being provided.

HIV and Viral Hepatitis clinics – current patients are being contacted by text with arrangements for follow up. The clinic is accepting referrals from GPs, other doctors. New referrals are being offered appointments.

In order to comply with social distancing measures and ensure the safety of patients and staff it is important that people attend at their appointment time.

The GUIDE reception phone is being covered Monday to Thursday from 0830 to 1600, and on Fridays from 0830 to 1300. Telephone 01 4162315 or 01 4162316. Lines are busy and we will endeavour to deal with your query as quickly as possible.

Requests to change existing appointment can be made by emailing guideappts@stjames.ie. Website will be updated regularly as restrictions are lifted: www.guideclinic.ie.

Gay Men’s Health Service (GMHS) – CLOSED

STI testing clinics and PrEP clinics are closed until further notice.

Service users with routine appointments scheduled up to the end of June have been contacted by text to cancel the appointment.

PrEP prescriptions and follow-up appointments have been sent out by post to current GMHS PrEP service users.

Contingency plans are currently being put in place to safely reopen the service in the near future, while taking account of COVID-19 restrictions and physical distancing.

Mater Misericordiae University Hospital – Limited Service available

Routine STI services operating at a reduced capacity. Telephone 01 803 2063 for an appointment or to speak with a sexual health nurse.

PEP: is available via the Mater Hospital Emergency Department.

PrEP Clinic: this service resumes on week of 29th June. Service users can email prep@mater.ie to access this service. Initial assessments will take place virtually, followed up by an appointment to attend for a full STI screen and collection of prescription.

Community testing service is suspended at present with planning in progress to recommence as soon as possible.

Beaumont Hospital – Restricted Services

Walk-in HIV testing services closed until further notice.

Weekly HIV clinics running as normal.

Telephone support available at 01 809 3006

PEP is available through the Emergency Department with referrals to the clinic for follow-up.

St. Vincent's University Hospital - Restricted Services

Testing: those with symptoms should present to a GP or to the Emergency Department and will then be linked to the testing clinic. People can also self-refer by emailing psc@svuh.ie. This email is reviewed daily Monday to Friday.

PEP: available through the Emergency Department and will then be linked to the clinic for follow-up.

PrEP: virtual follow-up for existing service users. Screening for asymptomatic STIs for current service users will commence on 20th July in line with HSE infection control and social distancing guidelines. Community outreach workers may refer patients with increased risk of STIs directly for in-person review. New service users can self-refer to psc@svuh.ie and will be added to a waiting list.

HIV Ireland – Limited Service

MPOWER Rapid HIV Testing Service, for gay and bisexual men, is now available on Wednesdays (6pm to 8pm) and Saturdays (2pm to 4pm) at 70 Eccles Street, Dublin 7. Bookings are by appointment only. Bookings open online at www.hivireland.ie/mpower 24 hours before each session.

The twice-monthly HIV & STI testing service is cancelled until further notice.

Monthly testing at The Red Door Project, Drogheda is cancelled also.

Telephone Support: 01 873 3799

Midlands Regional Hospital, Portlaoise – Normal Service has resumed

STI Testing & Services – back in operation.

PEP: available, with follow-up at the clinic.

PrEP – back in operation for current and new service users.

Telephone 086 859 1273 for an appointment.

Midlands Regional Hospital, Mullingar – No appointments available at this time. No STI testing services currently. People with symptoms are asked to contact their GP.

Louth County Hospital, Dundalk – Limited Service available

STI testing services are starting to resume. Telephone for a virtual consultation before going to the clinic. Priority will be given to those with symptoms. Waiting times may apply due to current restrictions.

Telephone 086 824 1847

PEP: is available. Telephone for an urgent appointment.

PrEP: is available. Telephone for an appointment. Please leave a message and a member of the team will call you back.

Our Lady of Lourdes Hospital, Drogheda – CLOSED

Limited STI testing services available at Louth County Hospital, Dundalk.

Telephone for a virtual consultation before going to the clinic. Priority will be given to those with symptoms. Waiting times may apply due to current restrictions.

Telephone 086 824 1847

PEP: available through the Hospital Emergency Department (while the sexual health service is closed).

Monaghan General Hospital – CLOSED

Limited STI testing services available at Louth County Hospital, Dundalk.

Telephone for a virtual consultation before going to the clinic. Priority will be given to those with symptoms. Waiting times may apply due to current restrictions.

Telephone 086 824 1847

MUNSTER

South Infirmery Victoria Hospital Cork – OPEN with restrictions

STI Testing: open for bookings. Service capacity is reduced due to continued staff redeployment and space restrictions. Telephone 021 4966 844 for an appointment. There may be a delay in responding to your query due to reduced staffing levels, but it will usually be within 24 to 48 hours.

PEP: available during normal clinic hours only (Mon/Tues/Wed p.m. /Thursday a.m.). Telephone 021 4966 844 for assessment. If you need access to PEP outside of these hours please contact the Emergency Department in Cork University Hospital (021 454 6400) or Mercy University Hospital (021 427 1971).

PrEP Service: available at the clinic. Telephone 021 496 6844 if you are interested or have queries.

HPV/Hepatitis A-B vaccinations: 496 6844 if you are interested in commencing any of these vaccines or have any queries.

The Sexual Health Centre, Cork - OPEN

Rapid HIV Testing Service available by appointment only. Telephone 021 427 6676 or email info@sexualhealthcentre.com

University Hospital Kerry, Tralee - CLOSED

STI Testing clinics and services suspended until further notice. In the case of an emergency, contact the South Infirmery Victoria University Hospital in Cork on 021 496 6844 and leave a clear message together with your name and contact details in order for staff to return your call.

University Hospital Limerick – OPEN – Restricted Numbers

STI Testing: providing STI clinics on Tuesday mornings and Thursday mornings and afternoons, by appointment only.

Telephone 061 482 382 for an appointment.

PrEP: now seeing new and existing service users.

PEP: Contact the Acute Medical Unit (AMU) at the hospital for emergency 5-day pack and receive referral to the sexual health clinic.

HIV and hepatitis clinics: appropriate individual arrangements are being made with all current service users. If you have not heard from the clinic, please telephone.

University Hospital Nenagh – OPEN – Restricted Numbers

STI testing clinics, by appointment only, on Wednesday afternoons.

University Hospital Ennis – OPEN – Restricted Numbers

STI testing clinics, by appointment only, on Monday mornings.

University Hospital Waterford – Restricted Services

Limited STI testing services – priority will be given to people with symptoms and contacts of infections (and for sexual assault, and hsv outbreaks).

PrEP – limited availability.

PEP will be available through clinic or the Emergency Department for out of hours.

Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

South Tipperary General Hospital, Clonmel - CLOSED

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms.

Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

Carlow District Hospital - CLOSED

STI testing clinics and services closed until further notice. Testing available at University Hospital Waterford for people with symptoms.

Telephone support: 051 842 646 – leave a message with staff for a doctor/nurse callback.

CONNAUGHT AND ULSTER

University College Hospital Galway – OPEN with restrictions

STI testing clinics open on an appointment basis only, prioritising people with symptoms or who have other STI urgent care needs.

The walk-in clinic is not operating.

Telephone 091 525 200 and calls will be returned.

Limited services for emergencies will be available.

PEP: available at the clinic, and through Hospital Emergency Department at weekends and out of hours.

HIV treatment and care services ongoing for current service users on an appointment basis.

PrEP: services currently ongoing.

Vaccinations: services currently ongoing.

Portiuncla Hospital, Ballinasloe – OPEN - Normal Service has resumed

Telephone 090 964 8372 (extn 676) for an appointment.

Mayo General Hospital, Castlebar – OPEN - Normal Service has resumed

Telephone 094 902 1733 (extn 3501) for an appointment.

Sligo Regional Hospital - CLOSED

STI Testing clinics and services closed until further notice.

Telephone 071 917 0473 for health advice, support and referral information.

PEP: emergency packs available through the Hospital Emergency Department with referral to the sexual health clinic for follow-up.

Note: Covid-19 return to work safely plans have been prepared and are being implemented, in consultation with the acute hospital where the clinic is located. It is intended that the clinic will reopen on a phased basis for the highest need individuals in the next few weeks.

Letterkenny General Hospital - CLOSED

STI Testing clinics and services closed until further notice.

Telephone 074 912 3715 for health advice and support (operational on Tuesdays and Thursdays).

Note: Covid-19 return to work safely plans have been prepared and are being implemented, in consultation with the acute hospital where the clinic is located. It is intended that the clinic will reopen on a phased basis for the highest need individuals in the next few weeks.